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# PRESS RELEASE

## White Lodging Names New General Managers for Five Properties

*Properties include four hotels in Austin and one hotel in Memphis*

**Merrillville, Ind. (March 18, 2013):** White Lodging is pleased to announce the following individuals have been named general managers within the last month across the company.

Shane Doss has been promoted to general manager of the Fairfield Inn & Suites in Memphis, Tenn. Doss was previously the assistant general manager at the same property since August 2012. Prior to his assistant general management experience with White Lodging, Doss was a night auditor with Pillar Hotels and Resorts at a Hyatt Place Hotel in Cordova, Tenn. He first got a taste of the hospitality industry when he worked as an assistant general manager for Crossroads Hospitality Company, LLC at a Hampton Inn in Memphis where he worked from 1998-2001.

"It is an honor to work along the excellent team here at Fairfield Inn Memphis," said Doss. "Together we will work to positively impact guest scores, hotel performance and creating a guest experience unlike any other."

Kim Gagnon has been promoted to general manager of the SpringHill Suites Austin South. Previously, she was the general manager of the Fairfield Inn & Suites Austin North. Gagnon was the opening general manager at her previous property where she has been since 2009. Prior to this, Gagnon held positions such as general manager at Residence Inn Austin South, assistant general manager of the SpringHill Suites Austin South and operations manager of the Fairfield Inn Austin University where she started her White Lodging career in 2000.

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"I am excited to be a part of the SpringHill Suites team and grateful for the opportunity to expand my experience as general manager with another Marriott brand," said Gagnon.

Grant D'Entremont has been promoted to general manager of the Fairfield Inn & Suites Austin North. Previously, Grant was the general manager at the Residence Inn Austin North. D'Entremont started with White Lodging as a shuttle driver at the Austin Marriott South in 2004. He then moved up to front desk as a guest service representative four months later. From there, his White Lodging journey continued as he moved positions to the assistant front office manager at the Courtyard Austin Central. D'Entremont was also the front office manager at the Residence Inn Austin South, before Courtyard Airport.

"I am truly honored to be part of this fantastic hotel, in a wonderful market such as Austin, and working for an industry leader in White Lodging. I know that the hotel and its team have the potential to reach new heights in 2013, and I am excited to be a part of that," said D'Entremont.

Robert McGuire has been named general manager at the Residence Inn Austin North. McGuire started with White Lodging in 2000 at the Residence Inn Sugarland and then became an assistant front office manager at Courtyard Austin University. He worked there for a very short time before being promoted to the Residence Inn Round Rock as a front office manager. Eighteen months later he was promoted to assistant general manager. He was then promoted to general manager of the Fairfield Inn Austin South. In 2004, McGuire left White Lodging to move into the banking business with Bank of America. While there he won numerous awards and had several promotions. As well as he was doing in banking, he wanted to get back into the hotel business which is still his true passion.

"I am extremely happy to be back with White Lodging. They are industry leaders in every aspect and I wanted to be with the best," said McGuire.

Chris Hammons has been promoted to general manager of the Fairfield Inn & Suites University Area in Austin, Texas. Previously, Hammons was the operations manager at the Courtyard by Marriott Austin University. Prior to joining White Lodging in 2011, Chris was the opening assistant general manager of the 174-room Courtyard by Marriott in Destin, Fla. He was then promoted to general manager of the adjacent 120-room Residence Inn by Marriott in Destin as well. Looking for a different experience, he joined the 500-room Isle of Capri Hotel in Lake Charles, La. as the hotel operations manager from 2010-2011.

"I am very excited for my promotion to the general manager role. I am amazed at what can be achieved with dedication to our processes and utilization to the four pillars of success," said Hammons. "I have no doubt that

with continued dedication to our philosophy of promoting with in and embracing the exciting [new company-wide training program] that great things can be achieved within this new role and beyond.”

**White Lodging Services Corporation** - was established in 1985 and is headquartered in Merrillville, Ind. White Lodging is a fully integrated hotel ownership, development and operations company – a recognized leader that has defined and cultivated the ability to achieve consistent, sustainable growth among mid-to large-scale hotels across the country. Its current portfolio consists of more than 161 hotels in 20 states and encompasses representation of the following leading brands: Preferred Hotels, Marriott International, Inc., Hilton Worldwide, Hyatt Global, Starwood Hotels and Resorts, InterContinental Hotel Group and Carlson Hotels Worldwide. For more information about White Lodging, please visit [www.whitelodging.com](http://www.whitelodging.com).